

Please install the free pushTAN app on your smartphone or tablet (iOS or Android operating system!). Search „pushTAN“ in the respective app store or scan one of the following QR codes:

1.

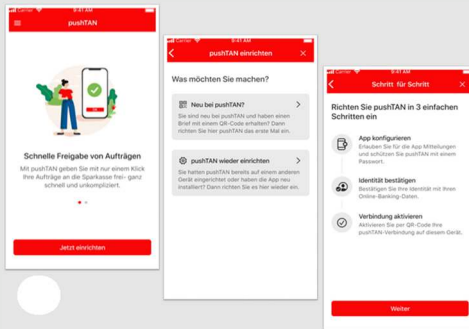


Please note:

If the pushTAN app is reset, deleted or installed on a new device, you will need a new registration letter. You can get one at your branch, via the pushTAN app or by calling +49 (0) 3583 603-0.

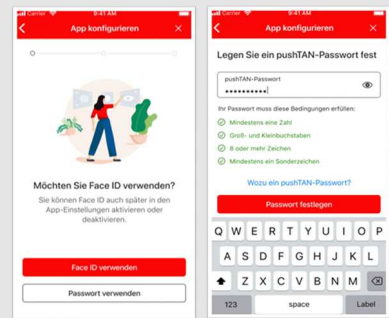
Start the pushTAN app and choose the option „Neu bei pushTAN?“.

2.



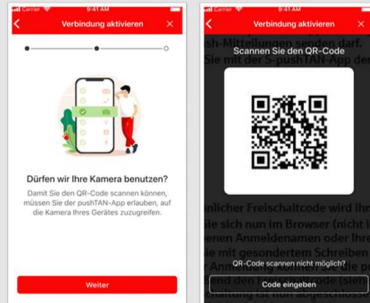
Assign a password (at least eight characters with letters, numbers and special characters).

3.



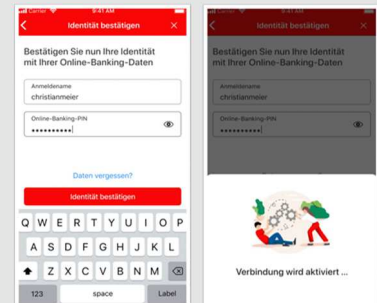
Scan the QR code on your registration letter.

4.



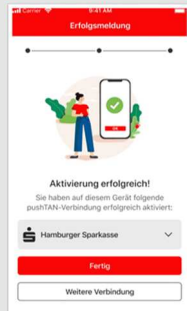
Confirm your identity in the pushTAN app by using the login name and the (start)PIN from your letter.

5.



You will get a notification that the access has been set up successfully.

6.



When you access your accounts for the first time, you have to confirm the process in the pushTAN app.

7.

This description applies to the iOS (Apple Inc.) operating system. The procedure can be slightly different for other mobile operating systems.